

# Rachel Sanders

13-02-1999

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## Personal Profile

I have a very strong passion for photography and videography and would love to turn this into a career. My portfolio can be found on my website [www.rachelsmedia.com](http://www.rachelsmedia.com).

I have worked as a TSA Sales assistant at Ellis Brigham Mountain Sports since October 2019. My experiences have allowed me to understand and provide excellent customer service within a retail environment. I am an adaptable individual who has worked across several different industries, giving me a unique skillset which can be applied to many different circumstances.

## Employment/Work experience

### **TSA Sales Assistant** | Ellis Brigham Mountain Sports | October 2019 – March 2020

I started work here in October 2019 and I have gained expert knowledge concerning different technology used in the products and how this will fulfil customer needs and desires. Applying this knowledge to my work means I have been able to provide the correct products and an excellent customer service which has been recognised by managers. I have been trained in foot analysis to examine feet and find the best suited boots for a large range of customers. Other responsibilities included stock management, tagging clothing and other products that come in on deliveries, picking and packaging products to send out to other stores or for mail order and keeping on top of shop cleanliness. Through this job I was also invited to go on the TSA Catalogue photoshoot in Flachau, Austria to model some of next seasons snowboard clothing and gear. I was noticed after modelling and photographing other people wearing their clothes while away in the mountains.

### **Senior Staff Member** | Brookfields Luxury Boarding & Canine Care Centre | April 2017 – October 2019

I started my work here as a kennel assistant. This job required me to care for dogs of all shapes and sizes. My day to day routine consisted of feeding the dogs, exercising them regularly and interacting with them by playing and buddying them up with other dogs, cleaning each kennel and outdoor exercise areas and administering any medication to dogs that come with it. As well as carrying out jobs in the kennels, I am also required to liaise with customers, helping them with any concerns regarding bookings or their dogs etc. As a senior staff member, I had the added responsibility of training and managing other staff members as well as administering medication and handling money. Working here has broadened my experience with dogs and humans alike and I'm now incredibly comfortable with multitasking, dealing with customer concerns and taking initiative. It was through this job that I launched my pet photography business, where I would offer photo shoots of clients dogs while they were staying with us. I offer a wide range of packages from shoots of your dog on a walk to wedding day shoots.

### **Waitress** | The Old Barn Coffee Shop | February 2015 – April 2017

This was a part-time job alongside completing my A Levels at the Arthur Terry School. It required me to work behind the counter, taking orders as well as serving food and handling cash. Working here has enabled me to improve my communication skills and my ability to work well as part of a team.

## **Education**

### **GCSEs: (Highclare School)**

- Additional Science – B
- Art and Design – C
- Core Science - B
- English Language - B
- English Literature - B
- Geography – B
- ECDL (European Computer Driving License) – Distinction\*
- Mathematics - B
- Music - C
- Spanish - C

### **A Levels: (Arthur Terry Sixth form)**

- AS Biology – D
- AS Law - D
- AS Music – E
- A2 Biology - E
- A2 Law – C
- A2 Music - D

### **Other Achievements**

- Duke of Edinburgh Bronze
- Music Full Colours (4 years)
- Grade 2 Rock School Guitar
- OCR level 1 new CLAiT
- 3 Star Chef Award
- Food Safety certificate
- BCS Level 1 in Touch-Typing
- LAMDA (London Academy of Music and Dramatic Arts)
  - level 1 award in communication (Speaking verse and prose grade 1)
  - level 3 award in performance (Acting Grade 4)

### **Personal interests & activities**

**Scouting** – I've been a member of Castle Bromwich 237<sup>th</sup> Scout Group since 2009, which certainly brought out my adventurous side. Through this, I learnt to camp, kayak, rock climb and abseil amongst many other outdoor activities. It was through the scouts that I completed my Duke of Edinburgh Award and also became a young leader to the Beavers for a period of time.

Other interests include:

- **Skiing & snowboarding**
- **Photography & videography**
- **Travel**
- **Piano & Guitar**

### **Availability:**

I'm available weekends and weekdays and fully flexible.

**References available upon request**